

COMMERCIAL IN CONFIDENCE

Withdrawal of Telstra Services for NBN FTTC Rollout

Background

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9. This is because the supply of NBN FTTC services using an existing copper loop results in the interruption of General Services running over that copper loop. The interruption occurs when the end user in the premises activates the Network Connection Device (**NCD**) provided by their NBN Service Provider, or when NBN Co otherwise completes the FTTC connection.
10. NBN Co will notify Telstra when Migration to the NBN over the FTTC connection at the Premises has been completed. This will trigger Telstra disconnecting the impacted legacy copper services and ceasing billing for those services. Telstra will disconnect the impacted legacy services in line with the Migration Plan (as varied to accommodate FTTC as an access technology).

What happens to other services?

11. NBN FTTC connection impacts all existing services supplied to an end-customer over the relevant copper line. It is therefore incumbent on NBN service providers to make sure that end customers understand that all existing services over copper, including voiceband services, will stop working upon completion of an FTTC connection.
12. FTTC does not support voiceband continuity (unlike FTTN). NBN service providers instead will need to supply VOIP-based voice services via the residential gateway or router.
13. Services on other copper loops (if any) at the Premises are not disconnected as a result of NBN FTTC connection.

Timing of withdrawal

14. Withdrawal of General Services supplied over copper sub loops used for FTTC connection of Premises to the NBN cannot occur before the Region Ready for Service Date for the relevant Rollout Region.
15. If an end user places an order for an NBN service during the Migration Window, the timing of withdrawal of General Services as part of the FTTC Rollout is linked to the ordering of the NBN FTTC service for that Premises. That is, the General Services supplied over a copper connection to a Premises will be withdrawn and disconnected in line with NBN Co notifying Telstra of completion of the FTTC connection.
16. We understand that in addition to making available FTTC footprint information at <http://www.nbnco.com.au/sell-nbn-services/rollout-map.html>, under the Wholesale Broadband Agreement

Annex 1 – General Services covered by this notice

General Service	Applicable Service Schedule
Wholesale Line Rental (WLR)	CRA/TWA 01 / 001
Local Carriage Service (LCS)	CRA/TWA 01 / 001
Telstra Wholesale Broadband DSL Layer 2 Internet Grade Service (DSL)	CRA/TWA 71
Virtual Internet Service Provider Service (VISP)	CRA/TWA 72 CRA/TWA 73
Unconditioned Local Loop Service (ULLS)	CRA/TWA 167
DIVO	CRA/TWA 171
Spectrum Sharing Service (SSS) (also known as Line Sharing Service (LSS))	CRA/TWA 191

General Services also include any of the above services which are supplied to you supply arrangements with Telstra Wholesale.

Notes to Interpretation:

- (a) The relevant Service for the purposes of this notice is the General Service described in the first column of this table.
- (b) The references to the Applicable Service Schedule is for guidance only based on the service and/or Telstra Wholesale Agreement in place at the date of this notice and are not to be used for the purposes of interpreting the definition of a General Service. The service schedules or their numbering may change from time to time. For a General Service, the Applicable Service Schedules include any variants to the Applicable Service Schedules listed in the second column of this table.
- (c) Service Schedules still qualify as General Services covered by this notice.